# Patient-Reported Outcomes (PROs): Optimizing use in clinical practice

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## Disclosures

- Advisory Board/Consulting: Genentech, Janssen, Bayer
- None of these are related to today's talk.

# Why use Patient Reported Outcomes (PROs)?

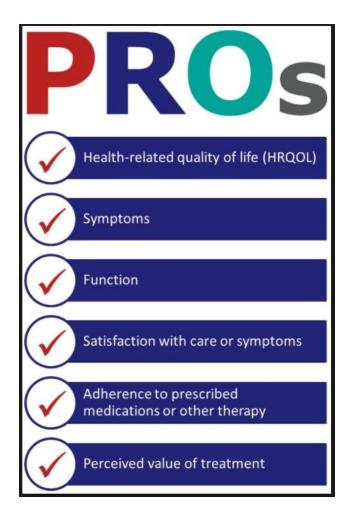
- Up to 50% of symptoms are undetected by treatment teams in routine clinical care.
- Undetected symptoms lead to increased ER visits and hospital admissions, and poorer patient satisfaction, medication adherence, quality of life (QOL), and disease outcomes.

Pakhomov SV, et al. Am J Manag Care 2008;14:530-9. Basch E. N Engl J Med 2017; 376;2:105-8. Atkinson TM, et al. Qual Life Res. 2012;21(7):1159-64. Laugsand EA, et al. Health Qual Life Outcomes. 2010;8:104. Fromme EK, et al. J Clin Oncol. 2004;22(17):3485-90.

# PROs respond to this need

- "Outcomes reported directly by patients without interpretation by clinicians"
- Brief surveys completed by patients at/between visits describing symptoms
  - Can be directed to clinical team and imported directly into EMR

Speight J, et al. BMJ 2010; 340:c2921. https://www.nihcollaboratory.org/cores/Pages/PRO.aspx Snyder CF, et al. Qual Life Res 2012;21:1305-14. Chen et al. BMC Health Services Research 2013, 13:211.

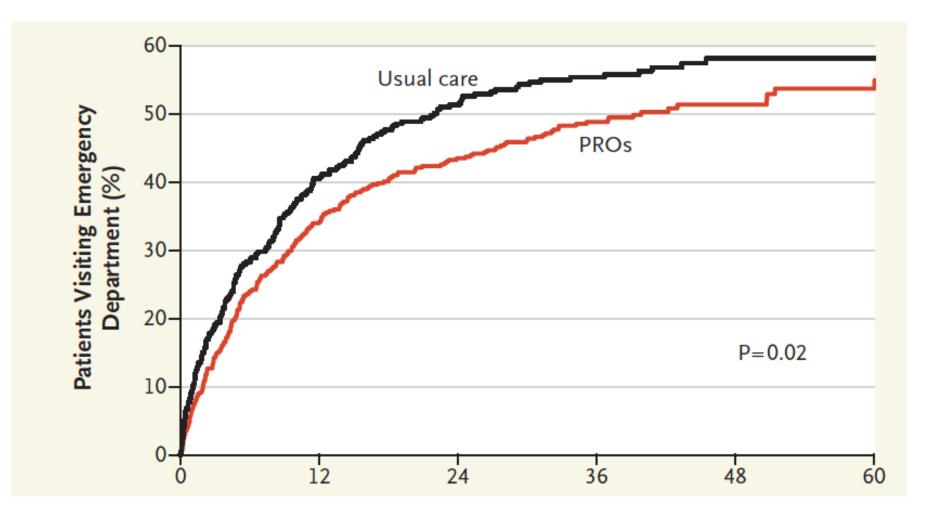


#### PROs benefit numerous stakeholders

- Patient/Provider patient level
  - Timely symptom management, improves health outcomes, med adherence, QOL, and patient-clinician communication
- Health care system aggregate level
  - Improves patient satisfaction, enables quality improvement initiatives
- Payers and Policy makers aggregate level
  - Prevent ER visits/hospitalization, reduce healthcare utilization

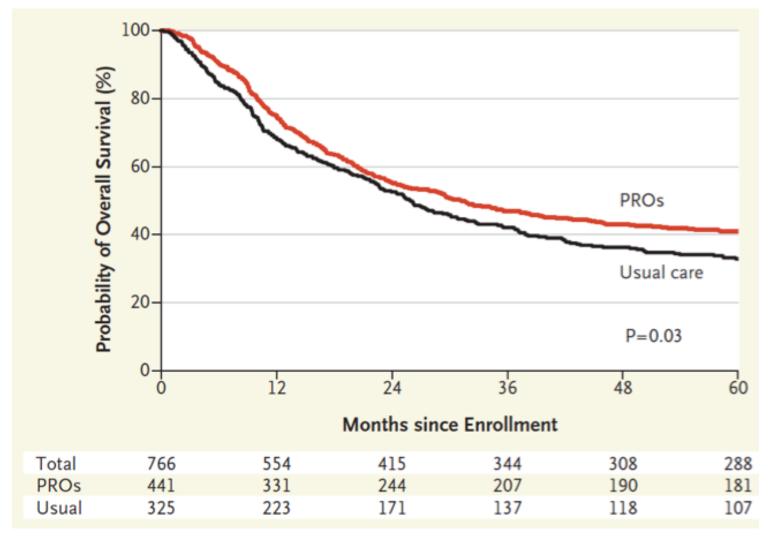
Basch E, et al. J Clin Oncol 2016; 34:557-565.

#### Benefits we can measure: Fewer ER Visits



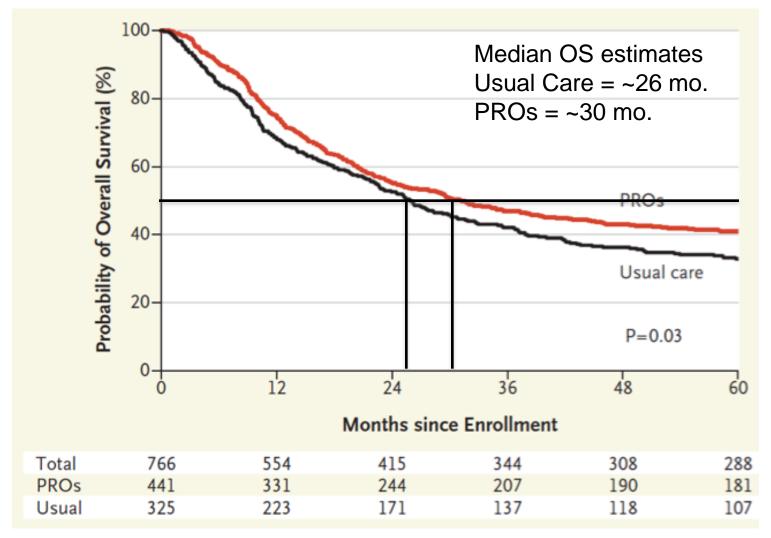
Basch E, et al. J Clin Oncol 2016; 34:557-565.

#### Benefits we can measure: Improved OS

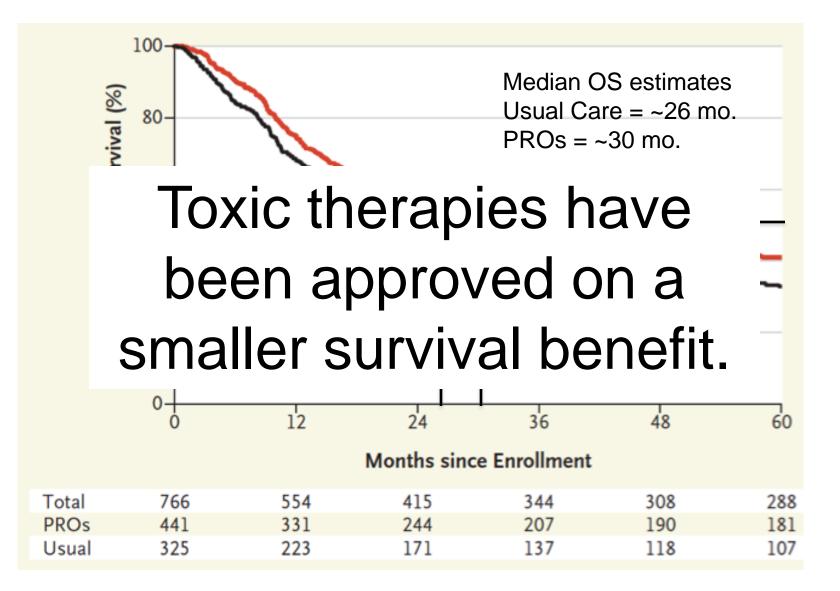


Basch E, et al. J Clin Oncol 2016; 34:557-565.

#### Benefits we can measure: Improved OS

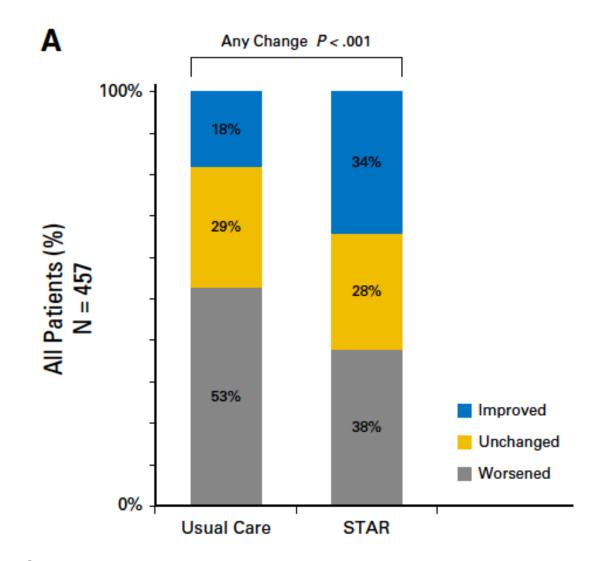


Basch E, et al. J Clin Oncol 2016; 34:557-565.



Basch E, et al. J Clin Oncol 2016; 34:557-565.

#### Change in QOL at 6 months



Basch E, et al. J Clin Oncol 2016; 34:557-565.

#### **Barriers to PRO integration**

# **Barriers to integration**

- Altering workflow/decreased efficiency
- Overburdening existing staff
- Unclear value added in day to day practice
- Concerns regarding who deals with urgent issues
- Cost of systems for PRO capture
- Expense of additional dedicated FTEs
- Patient acceptance, burden

## Overcoming barriers: Time limitations

- ≥90% of clinicians report unchanged duration of office visits.
- Noted PRO lessened documentation burden completed some of review of systems.
- Recommendations:
  - Integrate PRO into EMR when possible.
  - Ensure PRO report is in clinic room when physician arrives like vital sign or lab value.

Stover A, et al. eGEMS 2015; 3(1):Article 17. Locklear T, et al. NIH Collaboratory/Health Care Systems Research Collaboratory.

### Overcoming barriers: Unclear benefit, potential risk

- Management of symptoms in real time improves QOL, patient satisfaction, well-being, survival.
- Recommendation:
  - Electronic systems should include built-in triggers for supportive services and alerts for urgent concerns.

Basch E, et al. J Clin Oncol 2016; 34:557-565. Stover A, et al. eGEMS 2015; 3(1):Article 17. Chen J, et al. BMC Health Services Research 2013, 13:211. Jensen RE, et al. Med Care. 2015;53(2):153-9. Veilikova G, et al. J Clin Oncol 2004;22:714-24.

### Overcoming barriers: Patient burden

- 92% of patients found PRO completion improved care.
- 87% wanted to complete/review PROs at future visits.
- 87% would recommend PRO completion to other patients.
- Recommendation:
  - Short surveys that trigger action are key to mitigate respondent burden.

Stover A, et al. eGEMS 2015; 3(1):Article 17. Locklear T, et al. NIH Collaboratory/Health Care Systems Research Collaboratory. Patient reported outcome measures (PROMs) in prostate cancer: Which ones to use?

# Multiple options exist

- Disease specific
  - FACT-P, EORTC PR25, EPIC-26, others
- General measures
  - Depression/anxiety PHQ-9
  - General QOL SF-36, EQ-5D, FACT-G
  - Advanced cancer QOL EORTC QLQ-C30
  - Pain BPI
  - Fatigue FACIT-Fatigue, BFI
- Standardize collection or harmonize measures with validated crosswalk of scores

### Features of successful PROMs

- Simple and brief
  - 6<sup>th</sup> grade reading level, intuitive rating scale
  - Ideally ~5 mins
- Developed with patient input
- Reliable and valid, sensitive to clinical change
- Easy to score
- Translations available

Eton DT, et al. Mayo Clinic 2012. <u>http://www.mayo.edu/research/documents/harmonizing-and-</u> <u>consolidating-the-measurement-of-patient-reported-information-at-health-care-institutions-a-position-</u> <u>statement-of-the-mayo-clinic/doc-20078615</u>. Accessed 3/2/17

## Actionability and Accessibility

- Easy to use thresholds prompt specific action
  - Referral to support services (social work, dietician)
  - Change in medication regimen (pain or depression medications)
- Requires physician and patient to have access to necessary services

Kronke K, et al. J Clin Epidemiol 2015;68(9):1085-92. Trowbridge R, et al. Acad Med 1997;72(9):790-800.

## **PROs in Clinical Practice**

available at www.sciencedirect.com journal homepage: www.europeanurology.com



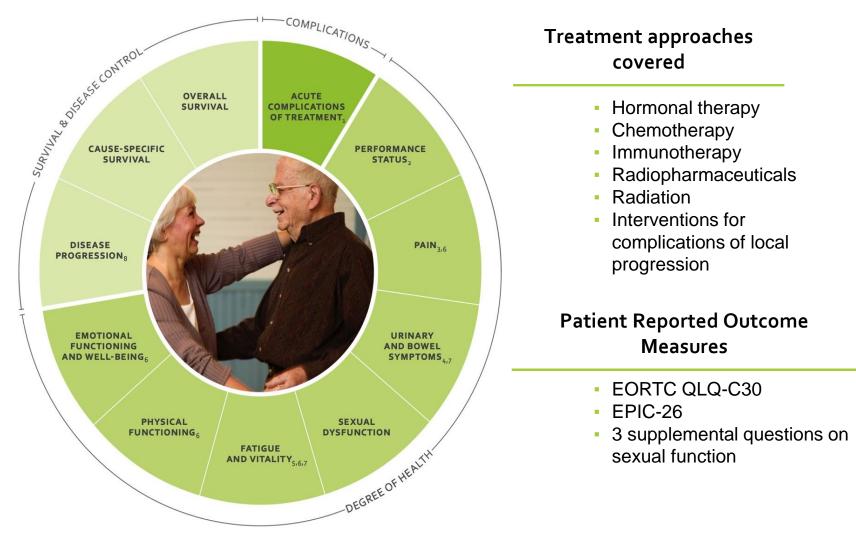


#### **Prostate Cancer**

#### Development of a Standardized Set of Patient-centered Outcomes for Advanced Prostate Cancer: An International Effort for a Unified Approach

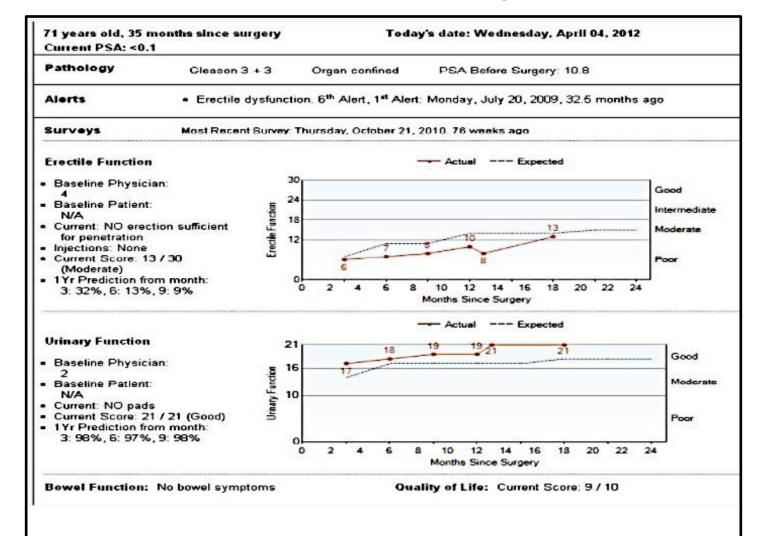
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#### ICHOM Standard Set for Advanced PCa



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## **MSKCC STAR system**



Memorial Sloan Kettering Cancer Center STAR patient reported outcomes report. https://www.mskcc.org/amplio-system/patient-reported-outcomes

## Summary

- PRO use in the advanced prostate cancer setting may improve overall survival and quality of life addressing two of the most urgent needs for this incurable population.
- Integration of PROs into practice requires
  - Defining the purpose of data collection and choosing appropriate measures
  - Integrating PRO measures into the EMR to enhance rather than reduce clinician efficiency
  - Defining thresholds for action and ensuring appropriate services are available to automatically support patient needs.